

Meridian Norstar Compact & Modular Feature Codes

The Feature Key is used on Meridian Terminals for accessing features & commands - an ordinary telephone does this by using the Recall [R] button

*Example, a terminal would press **Feature 70** to transfer a call, whilst an ordinary 'phone would press **R * 70***

Feature	Function	Notes
R * 0 [01 - 70]	use a central speed dial	to dial: press R * 0 and a two digit code 01 - 70 these speed dials are available at all phones [subject to call barring] and are programmed by the system manager
R * 1	Send Message	<i>send a 'message' to an extension that they are to call you</i> <i>eg R * 1 + EXTN NUMBER</i> <i>[to cancel: R # 1 + EXTN NUMBER]</i>
R * 2	Ring Again	<i>when an extension is busy or not answered you can tell the system to call again when the party is available</i> <i>you can use this feature to 'book' a free line</i>
R * 3	Conference	<i>1. make or take a call</i> <i>2. put the first call on hold [R 2]</i> <i>3. make or take a second call</i> <i>4. press R * 3</i> <i>note: replace handset to leave: the other parties remain</i> <i>to cancel conference dial R # 3</i>
R * 4	Call Forward to another extn	<i>send your calls to another extension</i> <i>eg R * 4 xxx [xxx = extn number]</i>
R # 4	Cancel Call Forward to another extn	
R * 5	Last Number Redial	<i>redial of the last external number dialled</i>
R * 60	Page General	page general:

		<p>press R * 60</p> <p>press code 1 or 2 or 3 [1 = extensions, 2 = external pa speakers, 3 = both]</p> <p>press zone 2 or 3 [0 = all zones]</p>
R * 61	Page to internal zone	<p>page internal - to all extensions:</p> <p>press R * 61</p> <p>press zone 2 or 3 [0 = all zones]</p>
R * 62	Page external	<p>page external to external pa speakers:</p> <p>press R * 62</p>
R * 63	Page to internal zone & external	<p>page external to external pa speakers & internal to extensions:</p> <p>press R * 63</p> <p>press zone 2 or 3 [0 = all zones]</p>
R * 66	Voice Call to an extn	<p>speak direct to an extension without ringing</p> <p>press FEATURE 66</p> <p>dial extension number</p> <p>start speaking</p>
R * 67	Saved Number Redial	<p>you have dialled an external number and are connected</p> <p>press R * 67</p> <p>the number is now stored</p> <p>you can dial this saved number by pressing R * 67</p>
R * 69	Priority Call	<i>interrupt a person on a call or using do not disturb</i>
R * 74	Call Park	<i>puts a call on hold [terminal shows a retrieval code of 101 or 102] and is available for retrieval from any extension dialling the retrieval code</i>
R * 75	Pickup	<i>answer a call ringing at another extn [extension must be in your pickup group] [the call that has been awaiting answer the longest is answered first]</i>
R * 79	Exclusive Hold	<i>temporarily suspend a call - only your telephone can retrieve it</i>

R * 8 3	Privacy ON	allow a telephone that shares your line to join your call [auto switch off on end of call]
R # 8 3	Privacy OFF	
R * 8 0 0	Trunk Answer	<i>pick up a ringing external call that is ringing in a service mode</i>
R 2	Hold a Call	<i>temporarily suspend a call</i>
TRANSFER	Transfer	<p>transfer a call to another extension</p> <p>you are on a call</p> <p>press R * 7 0</p> <p>dial extension number</p> <p>extension answers</p> <p>announce call</p> <p>REPLACE HANDSET to connect call</p>